

MATP Transition Information

Indiana County Department of Human Services will be done overseeing the Medical Assistance Transportation Program (MATP) on December 31, 2019.

Beginning January 1, 2020, rabbittransit will administer the program for Indiana County residents eligible for this service. IndiGO will continue to work with rabbittransit. A letter from our office was mailed on 11/13/19 to all clients who participated in the program for the last year.

A packet from rabbittransit will be mailed out on 11/18/19 on how to sign up for services through their agency. Clients must be signed up with rabbittransit prior to any services being provided in the year 2020. Please assist your clients with this transition and have them sign up with rabbittransit as soon as possible after receiving the packet in the mail with registration instructions.

There may be some changes in the way bus tickets and mileage reimbursements are managed, but rabbittransit will explain the procedures to clients when registering.

Indiana County Department of Human Services MATP is committed to assisting with this transition and making it move forward as smoothly as possible. We appreciate your patience while we work through this together.