

FOR IMMEDIATE RELEASE
June 25, 2020

PA CareerLink® Butler County, PA CareerLink® Armstrong County, & PA CareerLink Indiana County Expands Virtual Services for Jobseekers and Businesses and Will Soon Offer Limited On-Site Services

PA CareerLink® Armstrong County, PA CareerLink® Butler County, and PA CareerLink® Indiana County are expanding the virtual services provided to jobseekers and employers and will begin offering limited on-site services by appointment only beginning Wednesday, July 1, 2020. The limited on-site services are in accordance with Governor Tom Wolf's recent announcement that Armstrong, Butler and Indiana Counties will transition to the [green reopening phase](#).

Virtual services have been provided continuously for jobseekers and employers since mid-March when statewide mitigation efforts began to slow the spread of COVID-19. While we strongly encourage customers to continue using our virtual services, we are accepting appointments for limited on-site services.

Virtual Services

- Career counseling
- Job search assistance
- Resume assistance
- Eligibility determination for Workforce Innovation and Opportunities Act programs and services
- On-the-Job Training programs
- Virtual workshops
- Young Adult Programming and work readiness services
- All employer services

Limited On-Site Services

(Appointment Only – BUTLER COUNTY 724-431-4000)
(Appointment Only – ARMSTRONG COUNTY 724-548-5693)
(Appointment Only – INDIANA COUNTY 724-471-7220)

- Use of the PA CareerLink® Computer Resource Room for job search activity
- Copying and faxing documents for unemployment compensation (UC) office
- Employer services
- Individual customer appointments to complete program paperwork for Workforce Innovation and Opportunity Act programs
- Individual customer appointments to complete pre-employment paperwork for Express Employment Professionals
- On-site educational assessment

To protect the health and safety of our customers and staff and to continue following COVID-19 social distancing and mitigation recommendations, UC courtesy telephones will not be available in PA CareerLink® offices until further notice. We apologize for any inconvenience this causes.

- For regular UC questions:
 - Email uchelp@pa.gov
 - Call 888-313-7284 Monday through Friday from 8:00 AM to 4:00 PM
 - LiveChat (call 888-313-7284 for a secure 6-digit code) Monday through Friday from 8:00 AM to 5:00 PM

- For Pandemic Unemployment Assistance (PUA) questions:
 - Email ucpua@pa.gov
 - Call 855-284-8545 Monday through Friday 8:00 AM to 3:00 PM

To schedule an appointment for limited on-site services and all other information, please contact the

PA CareerLink® Butler County at 724-431-4000
PA CareerLink® Armstrong County at 724-548-5693
PA CareerLink® Indiana County at 724- 471-7220

The PA CareerLink® system is an effective one-stop shop for Pennsylvania job seekers and employers. More information, including [COVID-19 employment opportunities in the commonwealth](#), is available at www.pacareerlink.pa.gov.

MEDIA CONTACTS

Butler County, Susan Bowser, Site Administrator, 724-431-4040
Armstrong County, Marie Dillon-Griffith Site Administrator 724-548-8693 Ext. 117
Indiana County, Kevin D. Lazor Site Administrator 724-471-7233

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